

**Instructions for use
and price plan
of the Mobi system**



mobi

WELCOME TO MOBI SERVICE

We are glad that you have become a Mobi pre-paid system user and thus gained **numerous benefits**:

- You can start using your mobile phone **immediately**.
- You **do not need a contract**.
- **There is no connection fee, no monthly subscription fee, no bills.**
- Beside voice calls you can also **use other Mobitel services**.
- You can use your Mobi SIM card **abroad**.
- You have total **control over you costs**, as you talk for as long as your account allows.
- Even having **no credit** on your Mobi account you can still **receive** calls, SMS and MMS messages for 90 days since your last top-up.
- You can **check your credit** in a simple way at any time.
- You can choose between **different top-up options**.
- Your number can be **anonymous** or **published in a phone directory free of charge**.
- You can keep **the same number** and simply change from pre-paid to monthly subscription or vice versa.

Please note!

Upon purchasing a Mobi price plan you will receive a **Mobi certificate** – back side of the SIM-card frame, with all relevant data on the mobile Mobi number, PIN and PUK and the SIM serial number.

With the indicated data you can **safely handle** your Mobi number, as well as **prove the ownership of the Mobi number**; we therefore recommend that you **save it with care**.

ACTIVATING YOUR MOBI NUMBER

- **Insert the SIM card into your mobile phone.**
- Switch on the phone and enter your **PIN code**.
- Dial ***123#** and press the **dial button** to check your balance and activate your Mobi phone number.

Please note!

The PIN code acts as a security feature that prevents your mobile phone from being used by other persons. When **entering the PIN code three times in a row unsuccessfully** the SIM card will be **blocked**, and your phone number will be unusable. You can unblock your SIM card by entering the **PUK code**. Be very careful when entering the PUK code – after **ten unsuccessful attempts** in a row the SIM card will be **permanently blocked**.

SWITCHING TO A SUBSCRIPTION PACKAGE

Do you want the benefits available to subscribers? We invite you to switch to a subscription price plan, which enables you to:

- buy state-of-the-art mobile phones at **discount prices**;
- use your mobile phone abroad **easily** (you do not have to worry about the credit on your account);
- access **even more additional services** (call waiting, call lock, ALS – two telephone numbers on the same SIM card, etc.);
- check your **balance in detail regularly** (when and which number you have called, how and to whom you have sent an SMS, etc.);
- use many subscriber's **benefits** (call discounts, family bonus, cheaper calls to the selected numbers, etc.) and pay less for the same services.

It is easy and quick to switch to a subscription price plan with no connection fee. You can also keep your mobile number. Visit us at any Telekom centre or authorized dealer store, bring along your Mobi Certificate and SIM card. Everything will be arranged in no time.

TOPPING-UP YOUR MOBI ACCOUNT

You can choose between several comfortable and simple ways of topping-up your or other Mobi accounts. Choose the way that suits you best.

WITH A MOBI SCRATCH CARD

By dialling a command line (to top-up your Mobi account)

Dial ***123*XXXXXXXXXXXXXXXXXX#** and press the **Dial button**.

XXXXXXXXXXXXXXXXXX stands for the 16-digit number printed on your Mobi scratch card.

When the credit is added to your account you will receive the following notification: »Uspesno ste napolnili za XX EUR.«
(Top-up successful: EURXX)

XX stands for the credit added to your account.

By dialling a command line (to top-up other Mobi account)

Dial ***123*XXXXXXXXXXXXXXXXXX#** and press the **Dial button**.

XXXXXXXXXXXXXXXXXX stands for the 16-digit number printed on your Mobi scratch card

When the credit is added to the chosen account, you will receive a system SMS notification: »Uspesno ste polnili Mobiracun 041XXXXXX za XX EUR.« (Mobi account 041XXXXXX top-up was successful: EURXX.)

The Mobi user whose phone you have topped-up receives the following SMS: »Uporabnik 031XXXXXX je dd.mm.ll na vas racun napolnil XX EUR.« (On dd-mm-yy, Mobi user 031XXXXXX topped up your account with EURXX.)

031XXXXXX stands for the phone number of the user who topped-up the account, dd-mm-yy stands for the date, and EURXX for the amount added to the account.

Topping-up your Mobi account abroad by using the above command line is only possible in the networks of foreign operators which support the service. Foreign operators are not obliged to relay this information to Mobitel. We recommend to top-up your Mobi account before travelling abroad.

Example

The top-up code on your Mobi scratch card is: 234567890123456. Your friend's phone number is 041 700 700. You can top-up their phone by entering *123*1234567890123456*041700700# and pressing the Dial button.

With your mobile phone

- **Dial 123** and follow the instructions.
- **Press 2** to top-up your Mobi account.
- **Enter the 16-digit top-up number** and **press #** (hash).
- The system will repeat the number you have entered. **Press 2**, if the number is correct. Press 1, if the number is incorrect, and then re-enter the number and press # (hash).

After topping-up, you will receive notification of the current top-up amount, the new balance, and the validity of your Mobi account.

Please note!

If making a mistake when entering the 16-digit top-up number three times in a row, the account will lock. In this case use your phone to dial **121** and call the Customer Care Centre, and have your account topped-up and unlocked.

Via internet

Registered users can top-up their own or other Mobi account by using Moj Telekom portal (<https://moj.telekom.si>). You can also top-up your Mobi account abroad.

Via mobile Planet Siol.net

All you need is a mobile phone that supports data transfer and enables secure https connection. To top-up, go to **Moj Mobitel > Polnjenje Mobiračuna** and follow the instructions. Available top-up amounts: €5, €10 and €20. Topping-up via mobile Planet is free of charge within home network. The cost of data transfer is charged when topping-up your account abroad.

WITH MONETA

Moneta offers a **convenient, quick, and safe way** of topping-up Mobi accounts and make other payments. This type of topping-up your Mobi account is available for all users with active Moneta service (Mobitel subscribers, Mobi Moneta users, Mobi žepnina, Moneta users with Nova kreditna banka Maribor, Poštna banka Slovenije and other issuers).

When topping up pre-paid account Mobi using Moneta service in promotional period **from May 3rd 2012 till cancellation** you will receive up to **20 % bonus**.

The top-up value	Bonus amount	The top-up with included bonus
€ 5	5 %	€ 5.25
€ 10	10 %	€ 11.00
€ 20	20 %	€ 24.00

You can also top-up your Mobi account abroad using Moneta service.

Via command line

1. Enter ***127*top-up amount*phone number#** and press the **Dial button**. If you have an **active Moneta PIN code**, enter ***127*top-up amount*phone number*PIN#** and press the **Dial button**. Top-up amounts: €5, €10 and €20.
2. **You will receive a system SMS notification.**

3. **To confirm enter *127#** and press the **Dial button**.

Be careful! If the previous command line still appears on the display delete it and then confirm the top-up (*127#), otherwise the top-up will not be accepted.

4. **You will receive a new system SMS notification.**

»Polnitev je sprejeta. Obvestilo o polnitvi boste prejeli prek SMS-a.«

5. **After finishing with topping-up you will receive an SMS confirming the top-up.** An SMS is also sent to the user whose account you have topped-up.

Via mobile Planet Siol.net

All you need is a mobile phone that supports data transfer and enables secure https connection. To top-up, go to **Moj Mobitel > Polnjenje Mobiračuna** and follow the instructions. Available top-up amounts: €5, €10 and €20. Topping-up via the mobile Planet is free of charge within home network. The cost of data transfer is charged when topping-up your account abroad.

Via portal Moj Telekom

Registered users can top-up their own or other Mobi account with Moneta by using Moj Mobitel portal (<https://moj.telekom.si>).

WITH CREDIT CARDS

Via portal Moj Telekom

Registered users can top-up their own or other Mobi account with credit or debit cards: Visa, Visa Electron, Maestro, Mastercard, Activa. (<https://moj.telekom.si>)

Via portal Moj Telekom you can also top-up Mobi account abroad.

DIRECT TOP-UP AT SALES POINTS

You can top-up yours or others' Mobi account using a special terminal, available at different sales points (check them at www.mobitel.si).

- Call the short service number.
- Lean your phone against terminal.
- After a few moments your Mobi account will be topped-up.

To top-up another Mobi account choose the option Polnjenje drugemu uporabniku (topping-up another Mobi account) and dial the number you want to top-up.

Available top-up amounts: €5, €10 and €20.

After the topping-up you will receive a bill or a written receipt with details about the topped-up number, amount, the time of topping-up, and location.

MOBI ACCOUNT VALIDITY PERIOD

Topping-up the Mobi account regularly prevents from being locked automatically.

Up to 90 days

When you top-up your account you have 90 days to use the credit to access Mobi services. A new 90-day period begins every time you top-up your account. The new credit is added to the unused amount on your account. During this period you can receive phone calls, SMSes and voice messages in your voice mailbox even if you have used all the credit.

From 90 to 270 days

90 days after your last top-up your Mobi number is temporarily locked. A new 90-day period begins after every top-up and all the services are reactivated. The value of the top-up amount is added to the unused credit.

After 270 days

270 days after your last top-up your Mobi number will be permanently locked, which means that you lose all unused credit and also your number.

CHECKING THE BALANCE AND EXPIRY DATES

To avoid any problems with the Mobi service we suggest to check the balance regularly. You can check your balance in the following ways:

- Enter ***123#** and press the **Dial button**. **Current credit information and the expiry date** will be displayed.
- To check the balance and the expiry date of your account **enter 123** and **press 1**.
- You can also check the credit and validity period **online:**
<https://moj.telekom.si>

Please note!

When the credit on your account is only enough for a 60-second voice call or when your Mobi account is empty you will hear a short tone. When you use all the credit the call is ended.

MOBI PRE-PAID PRICE PLAN

All prices are in € and include VAT.

NATIONAL CALLS

CALL TYPE	TARIFF	PRICE
Mobi – within Mobitel network	Standard: 5.00 - 24.00	€0.18361
	Night: 24.00 - 5.00	€0.02086
Mobi – to other mobile networks	Anytime: 00.00 - 24.00	€0.18361
Mobi – to landlines	Anytime: 00.00 - 24.00	€0.18361

All prices are listed in € and apply per minute. The billing interval for calls is 60/1, which means that calls are charged by the second, except for the first minute, which is charged according to the valid price plan. Calls are charged at 60/1 interval (the first minute is charged fully, further calls are charged per seconds). The price list to special, premium and commercial numbers is available at www.mobitel.si.

PAKETI MOBI A, B, in C (MOBI A, B and C price plans)

Get cheaper calls with your Mobi! Select a Mobi A, B or C price plan with bundled call minutes to all Slovenian networks.

Don't miss out! Everyone activating a Mobi A, B, or C price plan by the end of June 2012 will receive additional 20% call minutes. You will also receive the bonus minutes upon each following purchase of the price plan.

You can choose between three new price plans:

Name of the Package	Included Volumes of Call minutes	Price of the Price Plan	ADDITIONAL BONUS MINUTES	Validity of the Price Plan
Mobi A	30	€4.50	6	30 days
Mobi B	60	€8.00	12	30 days
Mobi C	180	€20.00	36	30 days

Mobi A, B and C price plans apply for calls from Mobitel network to all Slovenian networks (including videotelephony, data transfer via call connection and call divert). For the billing of calls, the 60/1 interval shall apply, which means that the first minute is fully charged, and additional time is charged per second. Calls to premium, commercial and special numbers are charged according to the valid price list and will not be deducted from the bundled quantities. The unused volumes shall expire after 30 days. Calls above the included volumes shall be charged according to the valid price list before 30 days have elapsed, as well as after the 30-day period unless the package activation has been renewed. Upon activation of a new package before the expiry of the 30-day period, the new bundle shall be added to any unused volumes of the current price plan. For the total volume, the expiry date of the newly activated price plan shall apply. Mobi A, B, C price plans and the Povej vse (Say it all) service are mutually exclusive, thus it is not possible to have both services activated at the same time.

Activation/purchase of Mobi A, B, C price plan services

For the activation/purchase of a **selected Mobi A, B and C price plan** send a text message with the content **Mobi A** or **Mobi B** or **Mobi C to the designated number 1918**.

Upon successful activation you will receive a text message reply as follows (e.g.): “Mobi A price plane is activated. You can use the call minutes for Slovenia until 1.12.2011. To check the volume usage, send a text “PORABA K” to 1919. Your Mobitel.”

The condition for activation/purchase of a Mobi price plan is that the credit on the Mobi prepaid account is at least equivalent to the price of the requested price plan activation. In case there is not enough credit on the account, you will receive a reply with the following information: “Your request for activation has been rejected due to insufficient credit on the account. For additional information call 121. Mobitel”.

Checking volume usage

As Mobi prepaid customer, you can check the usage and expiry date of the unused volumes by texting **“PORABA K” to 1919**. The reply message shall be as follows: »Bundled volume status info for 041700700 on 3.11.2011, 12:00 is 12 minutes. Valid through 1.12.2011, 00:00. Your Mobitel.

POVEJ VSE (PAY PER CALL)

Now the only thing that you can run short of are topics for conversations and not the balance of your Mobicount anymore. Forget the time as your call within Mobitel network is **charged per call** and not per minute. Irrespective of the call duration **€0.27** is charged per call. To protect the user and assure undisturbed working of the network the call is limited to 110 minutes.

To activate **Povej vse** send an SMS with text **POVEJVSE** to **1918**.

To deactivate the service send an SMS with text **POVEJVSE IZKLOP** to **1918** and the basic tariff will be activated automatically.

The service Povej vse can be activated once within the 30-days period. If the service was already activated and then cancelled and 30 days have not passed from the last change, reactivation of the service is not possible. The service can be reactivated after 30-days period from the last change.

Activation and deactivation are free of charge and only an SMS text is charged.

MOBI POGOVORI (MOBI CALLTIME)

If you choose **Mobi pogovori** and call Mobitel users within Mobitel network, the first three minutes of the call are charged according to the price plan and all further ones are charged at **50 % less**. The first minute is charged fully, further minutes are charged per seconds.

To activate Mobi pogovori send an SMS with text **PAKET POGOVORI** to **1918**.

To deactivate it send an SMS with text **PAKET POGOVORI IZKLOP** to **1918** and the basic tariff will be activated automatically.

To change Povej vse into Mobi pogovori or Mobi SMS text or vice versa first cancel the one you have. **To check which one is activated** send an SMS with text **PAKET** to **1918**. Activation, deactivation and SMS texts to change the service are charged according to the price plan for Mobi users. For more information please visit:
<http://www.mobitel.si/english/services>

PLAČAJ ZAME (PAY FOR ME)

Has one of your children ever really needed to make a call, but their Mobi accounts were empty? The solution is **Plačaj zame** service. Mobitel subscribers can select two Mobi numbers and cover the cost of calls made within Mobitel network to their number. Your children will be able to call you any time, even if their credit has run out. Of course, it is up to you which numbers you choose - one that belongs to your child, mum, grandma, grandad ...

Please read carefully

- Mobitel subscribers can agree to cover the costs of calls made to their number by the Mobi user within Mobitel network. Subscribers can choose up to two Mobi users.
- Each Mobi user can have a maximum of two 'sponsors' covering the costs of the calls to their numbers.
- If both, the Mobi user and the subscriber are in Slovenia, the subscriber pays the call at €0.10 per minute.
- You can call a 'sponsor' even if your Mobi account is empty, but your Mobi number must be active (i.e. up to 90 days since the last top-up).
- If the Mobi user is in Slovenia while the Mobitel subscriber is roaming in a foreign network, beside €0.10 per minute the subscriber will also have to pay for the incoming call abroad. The incoming call is charged according to the valid price plan.

- The Pay for Me service cannot be used by Mobi users outside Slovenia. Calls made by Mobi users to Slovenia are charged according to the valid price plan for Mobi calls from a foreign network.
- The Pay for Me service has to be activated by a Mobitel subscriber who agrees to cover the costs of incoming calls.

For more information please visit:

<http://www.mobitel.si/english/services/pay-for-me>

VOICE MAIL AND SMS MISSED CALLS

Have you switched off your phone or forgotten to recharge your battery? Cannot answer a call? Do you still **want to know who called you?** It is easy. Divert your calls to voice mailbox or use SMS Missed Calls service and you will never have to worry about missing an important call.

Telefonski predal (Voice mail)

Callers can forward voice messages to your voicemail if you are busy, out of reach, you do not wish to disturb other persons, cannot answer, or want voice messages to be forwarded directly to your voicebox.

Advantages of using voicemail service:

You can receive voice messages in MMS

You are noticed about all calls – when the caller does not leave you a message, you are noticed by SMS. All SMS and MMS notifications are received from the caller's number.

Receiving voice messages can be temporarily deactivated – set personal message while absent and inform the callers your are not available. Does not allow recording messages.

Dial **041 101 000** and listen to messages. You can also listen to them from a different phone. Call **041 107 000** and follow the instructions. To activate voicemail send text **VMS** to **1918** or call **+386 41 700 700**. When voicemail is activated, all diverts are automatically activated. You can

choose diverts by yourself in your mobile phone.

Call forwarding as well as calling voicemail while checking messages is free of charge. Calls on 041 107 000 are charged according to the price list for calls within Mobitel network. If not used for three months, the voicemail is deactivated. Voicemail is not working abroad, unless unconditional forwarding is activated.

SMS Zgrešeni klici (Missed call notification)

Have you ever been unreachable and wanted to know who called you? Use the **SMS Missed Calls** service. When you are unreachable the system will remember all voice calls to your number. When you are available again an SMS will report who has called. SMS Missed Calls service does not work if the 'Divert if unreachable' option is activated. You should first cancel the divert option.

To activate the service send an SMS with the keyword **KLIC** to **1918**.

SMS MISSED CALLS	PRICE
SMS Missed Calls notification via SMS	free of charge

SENDING MESSAGES

MESSAGE	PRICE
SMS message	€0.08763
MMS message	€0.08763

Rates apply for messages sent within Mobitel network. Received messages within Mobitel network are free of charge.

Would you like to share special moments with your loved ones? Have you taken a photo, or made an animation, or audio or video clips with your mobile phone camera? The MMS service allows you to send all your recordings (with a text message) to another mobile phone, address or by post as a traditional postcard.

MMS messages allow you to include a picture, animation, audio or video clips you have made with your mobile phone.

To activate the service send an SMS with the keyword **MULTI** to **1918**. For phone settings call 121.

PAKET MOBI SMS (MOBI SMS TEXT)

If you choose the service **Mobi SMS text** you can send **every forth SMS for free!** The counting of SMS texts begins with the every calendar month and is valid for SMS texts sent from Mobitel network.

To activate Mobi SMS Text send an SMS with text

PAKET SMS to 1918.

To deactivate send an SMS with text **PAKET SMS IZKLOP to 1918** and the basic tariff will be activated automatically.

Mobi SMS text and Mobi text price plan are excluded, to change Mobi SMS text into Mobi text price plan or vice versa first cancel the one you have.

To change Povej vse into Mobi Pogovori or Paket Mobi SMS or vice versa first cancel the one you have. **To check which one is activated** send an SMS with text **PAKET to 1918.**

Activation, deactivation and SMS texts to change the service are charged according to the price plan for Mobi users.

For more information please visit:

<http://www.mobitel.si/english/services>

MOBI SMS PAKETI (MOBI TEXT PRICE PLANS)

The service **Mobi SMS paketi** enables Mobi users to buy a certain amount of SMS texts. You can choose between **three price plans:**

TEXT PRICE PLAN NAME	INCLUDED VOLUME (OF SMS TEXTS)	PRICE OF TEXT PRICE PLAN	PACKAGE VALIDITY
Mobi - SMS S	50	€3.49	30 days
Mobi - SMS M	100	€5.49	30 days
Mobi - SMS L	300	€12.49	30 days

All tariffs are in EUR and are VAT inclusive. Mobi SMS text and Mobi text price plan are excluded, to change Mobi SMS text into Mobi text price plan or vice versa first cancel the one you have. The unused volume of SMS texts expires after 30 days. If you use the whole volume before 30-days period ends, from then on sending SMS texts is charged according to Mobi price plan. SMS texts are charged according to Mobi price plan if after 30-days period the Text Price Plan is not activated again. If you activate a new Text Price Plan before 30-days period is expired the new volume and the remaining part of the still valid Text Price Plan add together. For the joint volume a new date of validity begins. Every SMS above the inclusive volume is charged according to Mobi price plan for SMS texts.

Activation/buying of Mobi SMS PAKET

To activate/buy **the chosen Mobi SMS paket** send an SMS with the text: **SMS S** or **SMS M** or **SMS L** to **1918**.

When the service is successfully activated you receive the following system SMS (example): »Paket Mobi SMS S je vključen. 50 SMS-ov lahko porabite do 1.12.2009. Stanje neporabljene količine lahko preverite s SMS-om **PORABA K** na 1919. Vas Mobitel« (Package Mobi SMS S is activated. You can use 50 SMS until 1. 12. 2009. Send an SMS with text **PORABA K** to 1919 to check your SMS balance. Mobitel).

To activate/buy SMS package the Mobi account balance has to be at least the same as the price for SMS package you are sending a request for. If the balance is too low you receive the following system SMS: »Zahteva za vklop je zavrnjena zaradi premajhnega stanja na racunu. Za dodatne informacije poklicite 121. Mobitel« (Request for activation is denied because the balance is too low. For further information call 121. Mobitel).

Checking the balance of the unused volume

Mobi users can check the balance and validity of the unused volume by sending an SMS with text **PORABA K** to **1919**. The text of the received SMS is as follows (example): »Informativno stanje neporabljene zakupljene količine SMS-sporocil za 041700700, 3.11.2009 ob 12:00 je 15 sporocil. Velja do 1.12.2009 00:00. Vas Mobitel.« (Informative balance of the unused volume of SMS for 041700700, 3. 11. 2009 at 12:00 is 15 texts. Validity until 1.12.2009 00:00. Mobitel). For more information please visit:

<http://www.mobitel.si/english/services/Mobi-text-priceplan>

Call **121** – 24 hours a day, 365 days a year – **for free, even if your account is empty**. When calling from abroad dial the **toll-free number +386 41 700 700** or send an e-mail to **info@mobitel.si**.

MMS postcard (MMS razglednica)

Be original and creative, and delight your friends and family by sending them a personalised postcard. Take a picture with your mobile phone, create a new MMS message, add the picture, the recipient's address and the text.

Example

A correctly written MMS postcard text:

Janez Novak,Dalmatinova 707,1000 Ljubljana#Hi! See what I can do! Greetings from Izola! Yours Luka

Send an MMS message like this to the e-address: **razglednica@planet.si**. The recipient in Slovenia will receive a traditional postcard with the picture you have taken.

MMS POSTCARD	PRICE
MMS postcard	€1.29

MMS messages are charged according to the valid price plan.

SMS pokliči me (SMS CALL me)

No credit on your Mobi account? Use SMS Pokliči me service and notify someone that you want to contact when not having enough credit on your Mobi account.

Dial ***128*phone number#** and press the **Dial button** (the phone number is the number you want to send the SMS Call Me message to, written in the 041700700 format).

After the SMS has been successfully sent the notification: "Sporocilo je bilo poslano." (The message has been sent) is received. In case of failure the message "Napaka" (Failure) is received. When the SMS is sent successfully the receiver will receive the following SMS: "Prosim, poklici me na moj mobitel ali mi napolni Mobiracun. Za polnjenje lahko uporabis Moneto ali Mobikartico." (Please, call me to my mobile number or top-up my Mobi account. You can use Mobitel Moneta service or Mobi scratch card.) The SMS is free of charge. Mobi user can send at the most 5 SMS Call me per day.

SMS Kopija and SMS Posredovanje (SMS copy and SMS Forwarding)

Activate **SMS Kopija** (SMS Copy) or **SMS Posredovanje** (SMS Forwarding) services. All your SMSes sent to your mobile number will be forwarded to any other mobile number or email address.

The activation and settings changes can be set on **Moj Telekom** (<https://moj.telekom.si>)

Copy of received SMSes: all SMSes sent to your mobile number are received on your phone and at the same time on a chosen mobile number or email address.

Copy of sent SMSes: all SMSes sent from your number are saved at your number and at the same time sent to a chosen mobile number or email address. The address is the same in both – copy of received and sent SMSes.

Forwarding of received SMSes: all SMSes sent to your number are received on a chosen mobile number or email address. They will not be received on your phone.

SMSes are charged according to the SMS price plan. Choose additional Mobi SMS price plans.

VIDEO CALLS

If having a UMTS mobile phone **talk to someone face to face** by using the Video call service. How? Easily. Dial the number you want to call and press the video call button.

For successful video calls both users need a UMTS phone with a built-in camera, activated video call service, and have UMTS coverage.

To activate the service send an SMS with the keyword **VTEL** to **1918**.

VIDEO CALLS	TARIFF	PRICE
Mobi within Mobitel network	All year long: 5.00 - 24.00	€0.18361
	All year long: 24.00 - 5.00	€0.02086
Mobi to other mobile networks	Single price: 00.00 - 5.00	€0.18361

All call tariffs are in EUR, per minute, VAT inclusive. Calls are charged at 60/1 interval (the first minute is charged fully, further calls are charged per seconds).

MOBILE TV

You can watch TV live on your UMTS mobile phone. Basic Mobile TV price plan includes the following channels: SLO1, SLO«, POP TV, Kanal A, Šport TV1, Šport TV«, Info TV, Čarli, Golica TV and Cartoon Network.

Mobile TV enables you electronic channel programme guide - a simple and clear view of three-day TV shows with a short

description of the show; browser for TV shows and SMS reminder. The latter is used to order a reminder for the show you do not want to miss. Set a free Mobile TV Player (send **P TVP** on **1919**) and switch between TV channels with just one click.

Try Mobile TV **for free for 24 hours**. For quick access send **P TV** to **1919**.

Basic Mobile TV price plan for 24 hours costs €0.99, for 30 days €4.99.

M:VSTOPNICA

Book a ticket using answer machine by calling **184 184** or via mobile Planet > Prosti čas > Kino > M:Vstopnica (for quick access send **P MVSTOPNICA** on **1919**). In both cases you will receive a notification with the code you show at cashpoint when buying reserved tickets.

The call on 184 184 is charged as a call within Mobitel network. Mobile Planet is toll-free within Mobitel network using packet data transfer.

At the moment Mobiusers can only reserve tickets. For each ticket you pay €0.20865 from your Mobi account. If there is no credit on your Mobi account the reservation cannot be made.

M:ROKOVNIK

Have you ever bought a new phone and forget to copy your directory? See to the backup of data from your phone for free. With M:Rokovnik data from your phone will always be at hand, even though you change or lose your phone or SIM card.

To use M:Rokovnik first activate packet data transfer (most users already have the service activated). To activate the service send **PP** on **1918**. You can find the settings:

- On mobile Planet > Moj Mobitel > M:Rokovnik. Confirm Nastavitve telefona. For quick access send MROKOVNIK on 1919.
- At Moj Mobitel portal (web portal Planet users sign in with the same user name and password) confirm Nastavitve telefona and choose your phone. If your phone is not on the list for automatic settings you can enter them manually if your phone enables synchronization (standard SyncML).

M:NAMIZNIK

SMSes via computer, a personal directory, toll-free usage and bundled volume checking. Simple and comfortable via M:Namiznik:

- Send SMSes – even longer than 160 characters.
- Check your usage for all services, not SMSes only.
- Send SMSes on several numbers at the same time.
- Send SMSes from personal directory you can form from Outlook contacts or contacts from M:Rokovnik.
- Archive sent SMSes.

To activate the service sign in Moj Telekom portal (<https://moj.telekom.si>), choose M:Namiznik and download it to your computer. The programme is toll-free. Confirm key icon on the right and enter your user name and password (for Moj Telekom or web portal Planet). In the settings confirm Shranjuj sporočila.

Programme M:Namiznik is toll-free. Sent SMSes are charged the same price as the ones sent from your phone.

DATA TRANSFER

Want to access the internet and WAP portals quickly and conveniently? Want to check the Planet portal? Want to manage your e-mails with your phone? You can do all this with the **MobiGPRS** packet data transfer.

With the packet data transfer you can be constantly online, as you are only charged for the transferred data and not for the time spent online. With the packet data transfer you can transfer data faster, surf more conveniently and efficiently, browse faster, manage your e-mails, and much more.

To activate the service, send an SMS with the keyword **PP** to **1918**. For your phone settings call 121.

PACKET DATA TRANSFER	PRICE
MobiGPRS	€0.00054/kB

The billing unit for packet data transfer is 1kB. Quoted prices apply for use within Mobitel network. To use the packet data transfer, you need to have enough credit on your Mobi account to transfer a minimum of 5kB and at least €2.5 when abroad.

The service of call data transfer is automatically enabled to all Mobiusers.

CALL DATA TRANSFER	PRICE
From Mon to Fri from 7am to 9pm	€0.11017
From Mon to Fri from 9pm to 7pm and all day on Sat and Sun and public holidays	€0.05508

Price list tariffs apply for calls via 031 18 18 18, 041 18 18 18, or 051 18 18 18 and are per minute. Calls on other numbers are charged according to the price list for calls within Slovenia. Calls are charged at 60/1 interval (the first minute is charged fully, further calls are charged per seconds).

DATA TRANSFER PACKAGES (MOBI MOBILNI INTERNET PAKETI)

When choosing a data transfer package Mobi users can buy a certain amount of data. You can choose between:

NAME OF DATA TRANSFER PACKAGE	INCLUDED VOLUME	PRICE OF DATA PACKAGE	VALIDITY OF THE PACKAGE
Mobi Mobilni Internet 100 MB	100 MB	€7.00	30 days
Mobi Mobilni Internet 500 MB	500 MB	€12.00	30 days
Mobi Mobilni Internet 1 GB	1 GB	€15.00	30 days

All tariffs are in EUR and are VAT inclusive. The unused volume of data expires after 30 days. If you use it before 30-days period ends, the data transfer is charged according to Mobi data transfer price plan. The data transfer is charged according to the price plan if after 30-days period the data transfer package is not activated again. If you activate a new data transfer package before 30-days period is expired the new volume and the remaining part of the still valid data transfer package add together. For the joint volume a new date of validity begins. Every data above the inclusive volume is charged according to Mobi data transfer price plan.

Activation/buying of Data transfer Package

Choose your data transfer package Mobi Mobilni Internet 100 MB or Mobi Mobilni Internet 500 MB or Mobi Mobilni Internet 1 GB. To activate/buy the package send an SMS with the text: **MOBI100MB** or **MOBI500MB** or **MOBI1GB** to **1918**.

After the service is successfully activated you receive the following SMS notification (example): »Paket Mobilni Internet 100 MB je vključen. 100 MB podatkov porabite do 1.4.2012. Neporabljeno količino lahko preverite z SMS-om PORABA K na 1919. Vas Mobitel.« (Package Mobilni Internet 100 MB is activated. You can use 100 MB data until 1.4.2012. Send an SMS with text PORABA K to 1919 and check the unused volume. Mobitel).

To activate/buy the data transfer package your Mobi account balance has to be at least the same as the price of the data transfer package you are sending a request for. If the balance is too low you receive the following notification SMS: »Zahteva za vklop je zavrnjena zaradi premajhnega stanja na racunu. Za dodatne informacije poklicite 121. Mobitel« (Request for activation is denied because the balance is too low. For further information call 121. Mobitel).

Checking the balance of the unused volume

Mobi users can check the balance and validity of unused volume by sending an SMS with text **PORABA K** to **1919**.

The text of the received SMS is as follows (example):

»Informativno stanje neporabljene zakupljene količine podatkov za 041700700, 3.11.2009 ob 12:00 je 10 MB.

Velja do 1.12.2009 00:00. Vas Mobitel.« (Informative balance of the unused volume of data for 041700700, 3.11.2008 at 12:00 is 10 MB. Validity until 1.12.2009 00:00. Mobitel).

Mobile Planet Siol.net

You can access informative and entertaining contents using your phone. For a quick access send text **P PLANET** to **1919**. For Mobitel users packet data transfer for visiting mobile Planet Siol.net within domestic network is free of charge.

At mobile Planet Siol.net you can find weather forecast, traffic updates, news, sports results, Overture, ideas of how to spend your spare time and ideas for parties, cinema tickets, and location information – find the nearest pharmacy, museum or restaurant. You can also win tickets and other prizes.

HOW TO USE PLANET	COST
Access to Planet Siol.net	free of charge
Data transfer GPRS/UMTS	free of charge
Additional services and contents on Planet	Before you confirm the service or content you will receive the price info

All text messages to activate the service are charged according to the price plan for SMS.

Description of the services and price plans are available at www.mobitel.si, where Terms and Conditions are published, too.

Please note!

Content on mobile Planet Siol.net is in Slovene language.

MOBI MONETA AND MOBI ŽEPNINA (MOBI POCKET MONEY)

Would you like to get a drink, but you only have your mobile phone with you? Want to take your date to the cinema, but your pockets are empty? Afraid that the tickets for the concert of your favourite band will run out before it is your turn in the queue? Have to pay for a parking meter and you only have scratch cards in your wallet? Want to pay for the taxi ride, but neither you nor the taxi driver have change? Is your Mobi account empty and you do not have a Mobi scratch card?

What you need is Moneta! It will make your life simpler. Moneta is a simple, secure and transparent mobile payment method. Instead of paying by cash or by credit card use your mobile phone at the Moneta points of sale. Could it be any easier? Moreover, you pay for all your purchases at a later date.

Mobi Moneta

To start using Mobi Moneta visit the nearest Telekom centre and sign a contract. You will receive a monthly bill with a specification of all the purchases.

Mobi žepnina (Mobi Pocket Money)

Moneta payments can also be paid by a Mobitel subscriber. Subscribers can choose up to four Mobi users and set a

monthly limit for Moneta purchases choosing between €10, €20 or €30. The selected amount will be added to the subscriber's bill. Only one person can pay for the Moneta purchases of a Mobi user. To use Mobi žepnina service, the subscriber has to visit the nearest Mobitel centre.

CALLS IN INTERNATIONAL TRAFFIC

Mobi users can make calls from domestic network to foreign networks. All you need is sufficient amount on your Mobi account.

PRICES FOR INTERNATIONAL CALLS FROM SLOVENIA

AREAS	PRICE per minute
AREA 1	€0.43816
AREA 2	€0.43816
AREA 3	€0.75530
AREA 4	€1.06827
AREA 5	€1.69004
AREA 6	€5.00751
AREA 7	€8.34585

The above-listed prices are the same, regardless of the day and time of the call. Calls are charged at 60/1 interval (the first minute is charged fully, further calls are charged per seconds).

PRICES FOR OUTGOING VIDEO CALLS FROM SLOVENIA

AREAS	PRICE per minute
AREA 1	€0.70940
AREA 2	€0.83459
AREA 3	€1.46052
AREA 4	€2.08646
AREA 5	€3.33834
AREA 6	/
AREA 7	/

For the first minute a 1-minute billing interval applies. After the first minute a 30-second billing interval applies. The prices listed above are the same, regardless of the day and time of the call.

List of countries by international areas for calls made from Slovenia to foreign countries is available on page 40.

MOBI ROAMING

Also Mobi users can use their mobile phone abroad. The foreign operator's network can be selected **manually** (see your mobile phone manual for details) or **automatically** – in this case the phone selects the network with the best signal. When the network has been found, the name or abbreviation of the operator is displayed on the phone.

Please note!

In some countries we have signed commercial roaming agreements with **several local operators**. They may **vary in** the services they provide and coverage. You can find more information on <http://www.mobitel.si/english/services/mobiroaming>

All Mobi users can roam in networks of foreign operators with which Mobitel has a commercial roaming agreement.

Mobi roaming enables you to:

- receive calls,
- receive and send SMS,
- use of packet switched data (GPRS) - in selected networks of foreign operators (GPRS roaming agreement).

In networks offering the **outgoing call-back service** you can make outgoing calls by entering a special command line.

Mobi users calls are automatically charged according to the **Euro tariff**, which offers lower prices for incoming and outgoing calls, sending SMS and packet switched data (GPRS) within EU countries. When entering or leaving EU you receive an SMS about Euro tariff.

CHECKING THE BALANCE

The use of services is **charged immediately**. If having credit on the Mobi account, you can always access available services abroad. To successfully access international roaming **check the Mobi account balance regularly**.

You can check your balance in the following ways:

- Enter ***123#** and press the **Dial button**. **Current credit information** and the **expiry date of the Mobi account** will be displayed.

Some foreign operators do not offer such balance checking, so we recommend to top-up your Mobi account before you travel abroad.

- Via internet: <https://moj.telekom.si>

TOPPING-UP YOUR MOBI ACCOUNT ABROAD

We recommend you to top-up your Mobi account before going abroad and use the services without worrying about low Mobi account balance. It is also possible to top-up your **Mobi account while being abroad.**

More on topping-up your Mobi account abroad on page 3 and on web page

www.mobitel.si/english/services/top-up-prepaid-mobiles

You can also top-up your Mobi account abroad – with the command line, via internet, using mobile Planet.

CALLING OPTIONS

STANDARD CALLS

Dial as usual, but the dialled number must contain an international dialling code. Dial:

- **international call prefix of the country** you are located in (this can always be replaced by +);
- **international dialling code of the country** you are dialling to (for Slovenia dial **386**);
- **area code without the initial 0**;
- the selected **phone number.**

Example

To call our Customer Care Centre from abroad dial +38641700700 (free of charge for Mobitel users).

To call a local number **within the country you are** in, enter only the area code followed by the selected personal number.

CALL BACK SERVICE

Using a special command line

Enter the following command line

***125*XXXXXXXXXXXX#** and press the Dial button.

XXXXXXXXXXXX are numbers consisting of:

- **call prefix;**
- **international dialling code;**
- **area code without the initial 0;**
- the selected **telephone number.**

Example

To call our Customer Care Centre from abroad enter

***125*0038641700700#** (free of charge for Mobitel users).

When you have dialled the above command line and confirmed it by pressing the Dial button, the following message is displayed: **»Zahteva je v teku, prosimo počakajte«.** (**Processing request, please wait**) In a few moments your mobile will start ringing. By answering it, you will activate the call to the selected number. The connection is established when the person you are calling answers the call.

The procedure is the same when calling a **foreign network user.**

Example

To call a subscriber in the UK from abroad enter
*125*0044xxxxxxx#.

Please note!

The best way to find out which call option is supported by the operator is to try them. First try using the standard calling option and if this fails, try using the call back service.

Standard calling or call back service is not supported by all foreign operators. If the operator does not support outgoing calls, you can receive incoming calls and SMSs. Foreign operators are not obliged to provide Telekom Slovenije with such information.

DATA TRANSFER (GPRS) ABROAD

Using GPRS roaming is possible upon previous activation of the service via SMS that is charged according to the valid price plan. The service is free of charge. The use of packet data transfer is charged according to the valid price plan (see page 42).

To activate GPRS roaming send text **TUJINA GPRS DA** to **1918**. You will receive the following notification text: »GPRS-gostovanje je vklopljeno. Pred uporabo GPRS-ja v tujini preverite stanje na Mobiracunu. Najnižje stanje za vzpostavitev GPRS-seje je 2.5 EUR. Vas Mobitel.« (GPRS roaming is activated. Before using GPRS abroad, check the balance on your Mobiaccount – you need at least € 2.5.)

To deactivate GPRS roaming send text **TUJINA GPRS NE** to **1918**. You will receive the following notification: »GPRS-gostovanje je izklopljeno. Uporaba prenosa podatkov v tujih mobilnih omrežjih je onemogocena. Vas Mobitel.« (GPRS roaming is deactivated. The use of data transfer while roaming is disabled.)

PRICES FOR MOBI ROAMING

PRICES FOR OUTGOING CALLS FROM ABROAD

(calls and video calls)

OUTGOING CALL	TO EU (price per minute)	TO SLOVENIA (price per minute)	TO OTHER COUNTRIES (price per minute)
FROM EU	€0.42	€0.42	€2.500
FROM AREA 1	€1.15	€1.15	€1.15
FROM AREA 2	€2.50	€2.50	€2.50
FROM AREA 3	€3.70	€3.70	€3.70
FROM AREA 4	€6.00	€6.00	€6.00

Outgoing calls from EU countries to Slovenia are charged at 30/1 interval, which means that calls are charged per second, except for the first 30 seconds, which are charged according to the valid price plan. In other countries the billing interval is 60 seconds (60/60).

Calls to commercial and premium numbers abroad are charged € 6 per minute.

PRICES FOR INCOMING CALLS ABROAD

(calls and video calls)

INCOMING CALL	PRICE per minute
IN EU AREA	€0,132
IN AREA 1	€0.40
IN AREA 2	€1.50
IN AREA 3	€2.00
IN AREA 4	€6.00

Incoming calls in EU area are charged at 1/1 interval, which means that calls are charged per second. The billing interval for incoming calls in other countries is 60 seconds (60/60).

SMS PRICES FROM ABROAD

SENT SMS	PRICE per SMS
FROM EU AREA	€0.132
FROM AREA 1	€0.30
FROM AREA 2	€0.37
FROM AREA 3	€0.37
FROM AREA 4	€1.00

Receiving SMSes abroad is toll-free.

PRICES FOR PACKET SWITCHED DATA (GPRS) ABROAD

GPRS	PRICE per 100 kB
EU AREA	€0.200
AREA 1	€1.00*
AREA 2	€1.00*
AREA 3	€1.00
AREA 4	€1.00

The billing interval is 100 kB.

* In **Croatian Telecom** (Croatia), **m:tel** (Bosnia and Herzegovina), **Telekom Srbija** (Serbia) and **T-Mobile** (Montenegro) networks packet data transfer GPRS is charged €0.4 per 100 kB (the price with 60 % discount).

LIST OF COUNTRIES BY THE AREAS

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
AFGHANISTAN	5	3
ALBANIA	2	3
ALGERIA	3	3
AMERICAN SAMOA	4	3
ANDORRA	2	3
ANGOLA	5	3
ANGUILLA	5	3
ANTIGUA AND BARBUDA	4	3
ARGENTINA	4	3
ARMENIA	5	3
ARUBA	4	3
ASCENSION ISLAND	4	3
AUSTRALIAN EKS. TERRITORIES	5	3
AUSTRALIA	3	3
AUSTRIA	1	EU
AZERBAIJAN	4	3
BAHAMAS	3	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	3	3
3	3	/
3	/	/
3	3	3
3	3	3
3	3	3
3	3	/
3	3	3
3	3	3
3	3	3
3	3	3
3	/	/
3	/	/
3	3	3
EU	EU	EU
3	3	3
3	/	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
BAHRAIN	4	3
BANGLADESH	5	3
BARBADOS	4	3
BELGIUM	2	EU
BELIZE	4	3
BELARUS	2	3
BENIN	4	3
BERMUDA	4	3
BOTSWANA	4	3
BULGARIA	2	EU
BOLIVIA	4	3
BOSNIA AND HERCEGOVINA	2	1
BRAZIL	4	3
BRUNEI	5	3
BURKINA FASO	4	3
BURUNDI	5	3
BHUTAN	5	3
CYPRUS	3	EU

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	3	/
3	3	3
EU	EU	EU
3	/	/
3	3	3
3	/	/
3	3	/
3	3	/
EU	EU	EU
3	3	3
1	1	1
3	3	3
3	3	3
3	/	/
3	3	/
3	/	/
EU	EU	EU

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
COOK ISLANDS	5	3
CHAD	5	3
CZECH REPUBLIC	2	EU
CHILE	4	3
MONTENEGRO	2	2
DENMARK	1	EU
VIRGIN ISLANDS (UK)	4	3
VIRGIN ISLANDS (USA)	4	3
DIEGO GARCIA	5	3
DOMINICA	4	3
DOMINICAN REPUBLIC	4	3
DJIBOUTI	5	3
EGYPT	5	3
ECUADOR	5	3
EQUATORIAL GUINEA	5	3
ERITREA	5	3
ESTONIA	3	EU
ETHIOPIA	5	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	/	/
EU	EU	EU
3	3	3
2	2	2
EU	EU	EU
3	3	/
3	3	3
3	/	/
3	3	/
3	3	3
3	/	/
3	3	3
3	/	/
3	/	/
3	/	/
EU	EU	EU
3	3	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
FALKLAND ISLANDS	4	3
FAROE ISLANDS	3	3
FIJI	5	3
PHILIPPINES	4	3
FINLAND	2	EU
FRANCE	2	EU
FRENCH GUIANA	3	EU
FRENCH POLYNESIA	5	3
GABON	4	3
GAMBIA	4	3
GHANA	4	3
GIBRALTAR	3	EU
GREECE	2	EU
GRENADA	4	3
GREENLAND	5	3
GEORGIA	4	3
GUADELOUPE	3	EU
GUAM	5	3

Abroad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	/	/
3	3	/
3	3	/
3	3	3
EU	EU	EU
EU	EU	EU
EU	EU	/
3	/	/
3	3	/
3	3	/
3	3	/
EU	EU	EU
EU	EU	EU
3	3	3
3	/	/
3	3	3
EU	EU	/
3	3	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
GUYANA	4	3
GUATEMALA	4	3
GUINEA	5	3
GUINEA-BISSAU	5	3
HAITI	5	3
HONDURAS	5	3
HONG KONG	4	3
CROATIA	1	1
INDIA	4	3
INDONESIA	5	3
IRAQ	5	3
IRAN	4	3
IRELAND	2	EU
ICELAND	4	EU
ITALY	1	EU
ISRAEL	4	3
JAMAICA	4	3
JAPAN	4	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	3	3
3	3	/
3	/	/
3	3	/
3	3	/
3	3	3
1	1	1
3	3	3
3	3	3
3	3	/
3	3	/
EU	EU	EU
EU	EU	EU
EU	EU	EU
3	3	3
3	3	3
3	3	3

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
YEMEN	4	3
JORDAN	5	3
SOUTH AFRICA	5	3
SOUTH KOREA	4	3
CAYMAN ISLANDS	4	3
CAMBODIA	5	3
CAMEROON	5	3
CANADA	3	3
CAPE VERDE	4	3
QATAR	5	3
KAZAKHSTAN	4	3
KENYA	5	3
KYRGYZSTAN	5	3
KIRIBATI	5	3
CHINA	5	3
COLUMBIA	4	3
COMOROS	4	3
CONGO	4	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	3	3
3	3	3
3	3	3
3	3	3
3	3	3
3	3	3
3	3	/
3	3	3
3	3	3
3	3	3
3	3	3
3	3	3
3	3	/
3	3	/
3	/	/
3	3	3
3	3	3
3	/	/
3	3	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
CONGO, DEMOCRATIC REP.	4	3
KOSOVO	2	2
COSTA RICA	5	3
CUBA	5	3
KUWAIT	4	3
LAOS	5	3
LATVIA	2	EU
LESOTHO	5	3
LEBANON	4	3
LIBERIA	5	3
LIBYA	4	3
LIECHTENSTEIN	1	EU
LITHUANIA	2	EU
LUXEMBOURG	2	EU
MACAO	5	3
MADAGASCAR	5	3
HUNGARY	1	EU

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	3
2	2	2
3	/	/
3	3	/
3	3	3
3	3	/
EU	EU	EU
3	/	/
3	3	/
3	3	/
3	3	/
EU	EU	EU
EU	EU	EU
EU	EU	EU
3	3	3
3	3	3
EU	EU	EU

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
MACEDONIA	2	2
MALAWI	4	3
MALDIVES	4	3
MALAYSIA	4	3
MALI	5	3
MALTA	2	EU
MARIANA ISLANDS	4	3
MOROCCO	4	3
MARSHALL ISLANDS	4	3
MARTINIQUE	3	EU
MAURITIUS	5	3
MAURITANIA	4	3
MEXICO	5	3
MICRONESIA	4	3
MYANMAR	5	3
MOLDOVA	4	3
MONACO	2	3
MONGOLIA	5	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
2	2	2
3	3	/
3	3	3
3	3	3
3	3	/
EU	EU	EU
3	/	/
3	3	/
3	/	/
EU	EU	/
3	3	3
3	/	/
3	3	3
3	/	/
3	/	/
3	3	3
3	3	/
3	3	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
MONTSERRAT	4	3
MOZAMBIQUE	4	3
NAMIBIA	4	3
NAURU	4	3
GERMANY	2	EU
NEPAL	5	3
NIGER	4	3
NIGERIA	5	3
NICARAGUA	5	3
NIUE	5	3
NETHERLANDS	2	EU
NETHERLANDS ANTILLES	4	3
NORWAY	2	EU
NEW CALEDONIA	5	3
NEW ZEALAND	4	3
OMAN	4	3
PAKISTAN	5	3
PALAU	5	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	/	/
3	3	/
3	3	3
3	/	/
EU	EU	EU
3	/	/
3	3	/
3	3	3
3	/	/
3	/	/
EU	EU	EU
3	3	/
EU	EU	EU
3	/	/
3	3	3
3	3	3
3	3	3
3	/	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
PALESTINE	4	3
PANAMA	5	3
PAPUA NEW GUINEA	4	3
PARAGUAY	5	3
PERU	5	3
POLAND	2	EU
PUERTO RICO	4	3
PORTUGAL	2	EU
REUNION	3	EU
ROMANIA	2	EU
RWANDA	4	3
RUSSIA	3	3
SOLOMON ISLANDS	5	3
EL SALVADOR	4	3
SAMOA	4	3
SAN MARINO	1	3
SAO TOME AND PRINCIPE	5	3
SAUDI ARABIA	4	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	3	/
3	3	3
3	3	/
3	3	3
EU	EU	EU
3	3	3
EU	EU	EU
EU	EU	/
EU	EU	EU
3	/	/
3	3	3
3	/	/
3	3	3
3	3	/
3	3	/
3	/	/
3	3	3

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
SEYCHELLES	5	3
SENEGAL	5	3
NORTH KOREA	5	3
SIERRA LEONE	4	3
SINGAPORE	4	3
SYRIA	4	3
COTE D'IVOIRE	5	3
SLOVAKIA	2	EU
SOMALIA	5	3
SERBIA	2	2
CENTRAL AFRICAN REPUBLIC	5	3
SUDAN	5	3
SURINAME	5	3
SAINT HELEA	4	3
SAINT KITTS AND NEVIS	4	3
SAINT LUCIA	4	3
SAINT PIERRE AND MIQUELON	3	3

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	3	3
3	/	/
3	3	/
3	3	3
3	3	/
3	3	/
EU	EU	EU
3	/	/
2	2	2
3	/	/
3	3	3
3	/	/
3	/	/
3	3	3
3	3	3
3	/	/

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
SAINT VINCENT AND GRENADINE	5	3
SWAZILAND	4	3
SPAIN	2	EU
SRI LANKA	5	3
SWEDEN	1	EU
SWITZERLAND	1	3
TAJIKISTAN	4	3
THAILAND	5	3
TAIWAN	4	3
TANZANIA	4	3
TOGO	5	3
TOKELAU	5	3
TONGA	5	3
TRINIDAD AND TOBAGO	4	3
TUNISIA	3	3
TURKEY	2	3
TURKMENISTAN	5	3

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
TURKS AND CAICOS ISLANDS	4	3
TUVALU	4	3
UGANDA	5	3
UKRAINA	2	3
URUGUAY	4	3
UZBEKISTAN	5	3
UNITED KINGDOM (THE ISLE OF MAN, GUERNSEY, JERSEY)	2	3
UNITED KINGDOM AND N. IRELAND	2	EU
VANUATU	5	3
VATICAN CITY	1	EU
VENEZUELA	4	3
VIETNAM	5	3
EAST TIMOR	5	3
WALLIS AND FUTUNA	5	3
ZAMBIA	5	3
USA	3	3

Call (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	/
3	/	/
3	3	/
3	3	3
3	3	3
3	3	3
3	3	3
EU	EU	EU
3	/	/
EU	EU	/
3	3	3
3	3	3
3	/	/
3	/	/
3	/	/
3	3	3

Country	Calls from Slovenia abroad	Calls abroad
	Outgoing call from Slovenia (voice and video calls)	Incoming call abroad (voice and video calls)
USA-ALASKA	3	3
USA-HAWAII	3	3
UNITED ARAB EMIRATES	4	3
ZIMBABWE	5	3
ROAMING ON SHIPS AND PLANES*	6	4
OTHER SATELLITE NETWORKS	6	4
INMARSAT SATELLITE NETWORK	7	4

*Individual operators which work on ships/planes

ASSISTANCE AND MORE DETAILED INFORMATION

Dial **121** – our helpful advisers offer assistance 24/7. Call to this number is free of charge and it can be reached even, if you have no credit on your Mobi account.

If you are calling from abroad, please dial **+386 41 700 700** (all calls from abroad are toll-free). You are also welcome to submit all queries via e-mail to **info@mobitel.si**.

For more information about Mobi system, please visit http://www.mobitel.si/english/tariff_plans/mobi-prepaid-price-plan

ad (Roaming)	SMS (Roaming)	Packet data transfer (GPRS) abroad (roaming)
Outgoing call from abroad (voice and video calls)	Outgoing text message from abroad	
3	3	3
3	3	3
3	3	3
3	3	/
4	4	4
4	4	/
4	/	/

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**Information for
Mobi users - dial toll-free:**

121

(free of charge calls within
home network only)

080 8000

**If calling from abroad,
please dial toll-free number:
+386 41 700 700**

info@mobitel.si
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